To: Deans, Directors, and Department Chairs

I am delighted to announce the appointment of Armando Flores as UCLA’s first Graduate Student and Postdoctoral Scholar Case Manager. Armando reports directly to me in my role as Vice Provost for Graduate Education and Dean of the Graduate Division.

Armando will be responsible for organizing, implementing and evaluating case management services for graduate students and postdoctoral scholars who are experiencing challenges that affect their academic progress. Armando will work closely with campus colleagues as a conduit of information and referral, facilitating case management and resolution in collaboration with the Graduate Division leadership team and Mark Veldkamp, Director of Case Management Services in the Office of the Dean of Students.

After earning his B.A. in psychology from UCLA, Armando was a member of the staff of UCLA’s Counseling and Psychological Services (CAPS) for more than seven years. While completing his Master’s in Social Work at CSU Fresno, he worked in youth services as a social skills rehabilitation intern, a mental health intern in the juvenile justice system, and as a case manager in an emergency housing program.

Armando currently resides in both the Graduate Division (1255 Murphy Hall) and the Office of the Dean of Students (1104 Murphy Hall), and can be reached by email (aflores@grad.ucla.edu) and phone (310) 206-1158.

Please join me in welcoming Armando, and in sharing information about this new resource with your graduate students and postdoctoral scholars.

With best regards,

Robin L. Garrell
Vice Provost for Graduate Education
Dean, Graduate Division